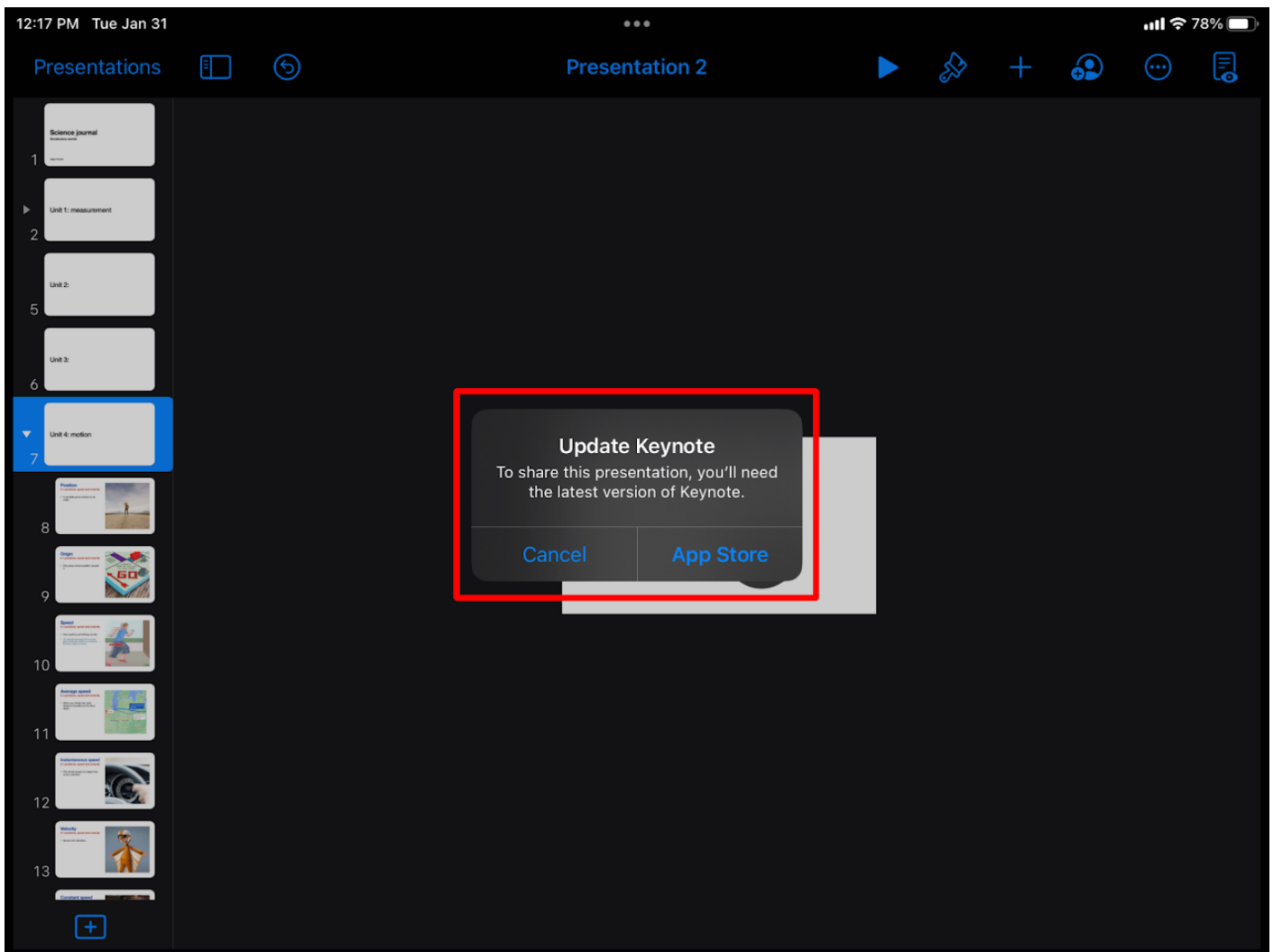


# How To Fix Keynote/Pages "Needs Update"

Difficulty - Medium

## The Issue

When you open Keynote or Pages, the screen shows that the application "needs an update". This document shows the fix:



## Step 1 - Delete Keynote/ Pages

All files saved in keynote or pages NEED to be saved elsewhere. By deleting these applications, you run the risk of deleting files as well.

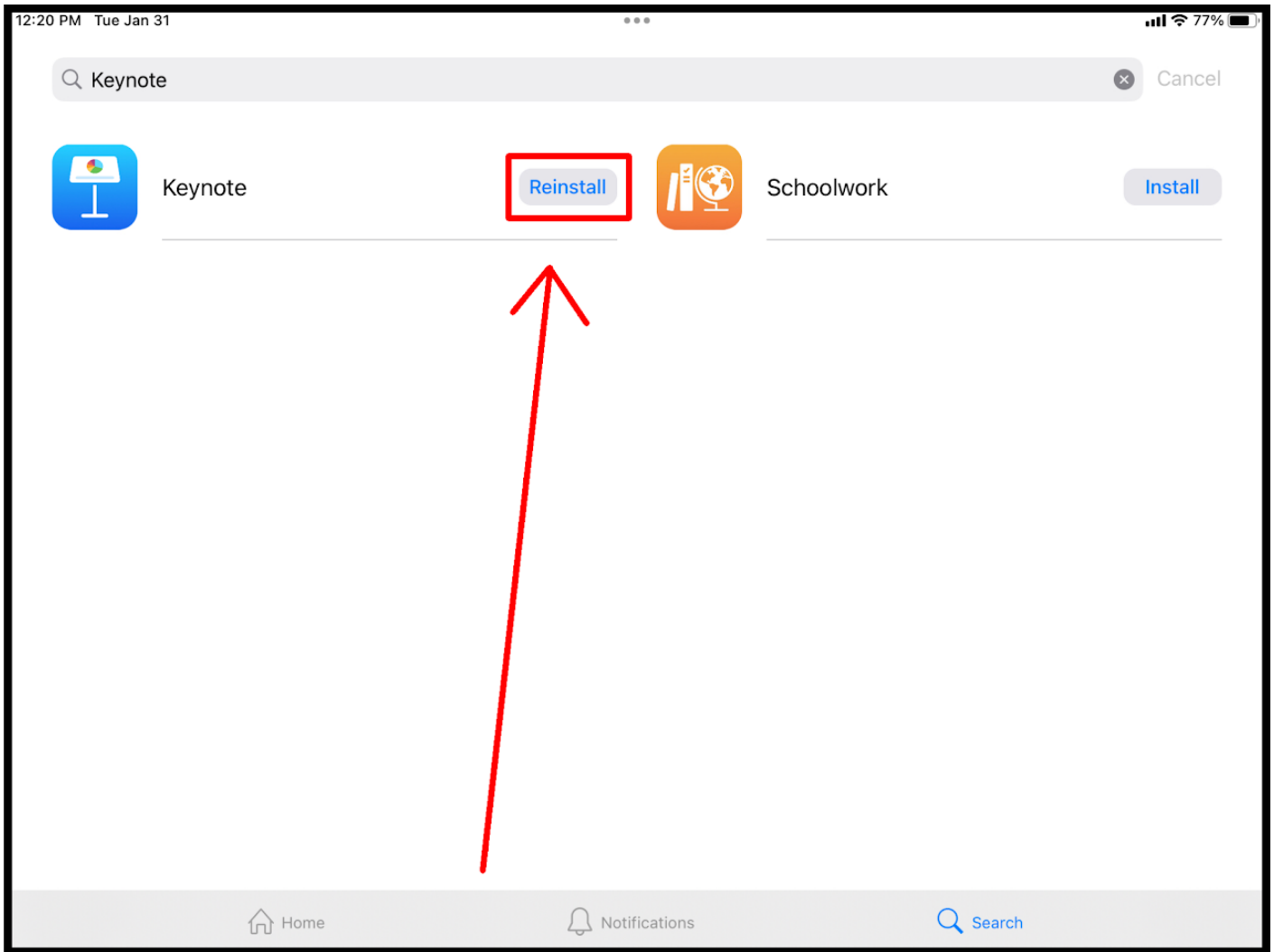
## Step 2 - Open "Self Service"

Open the self service app on your iPad.



## Step 3 - Re-Install Keynote/Pages

Find the application that needs to be reinstalled on the list. Tap reinstall.



Make sure the app is FULLY UNINSTALLED before reinstalling. Reinstalling without a complete uninstall will be problematic.

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