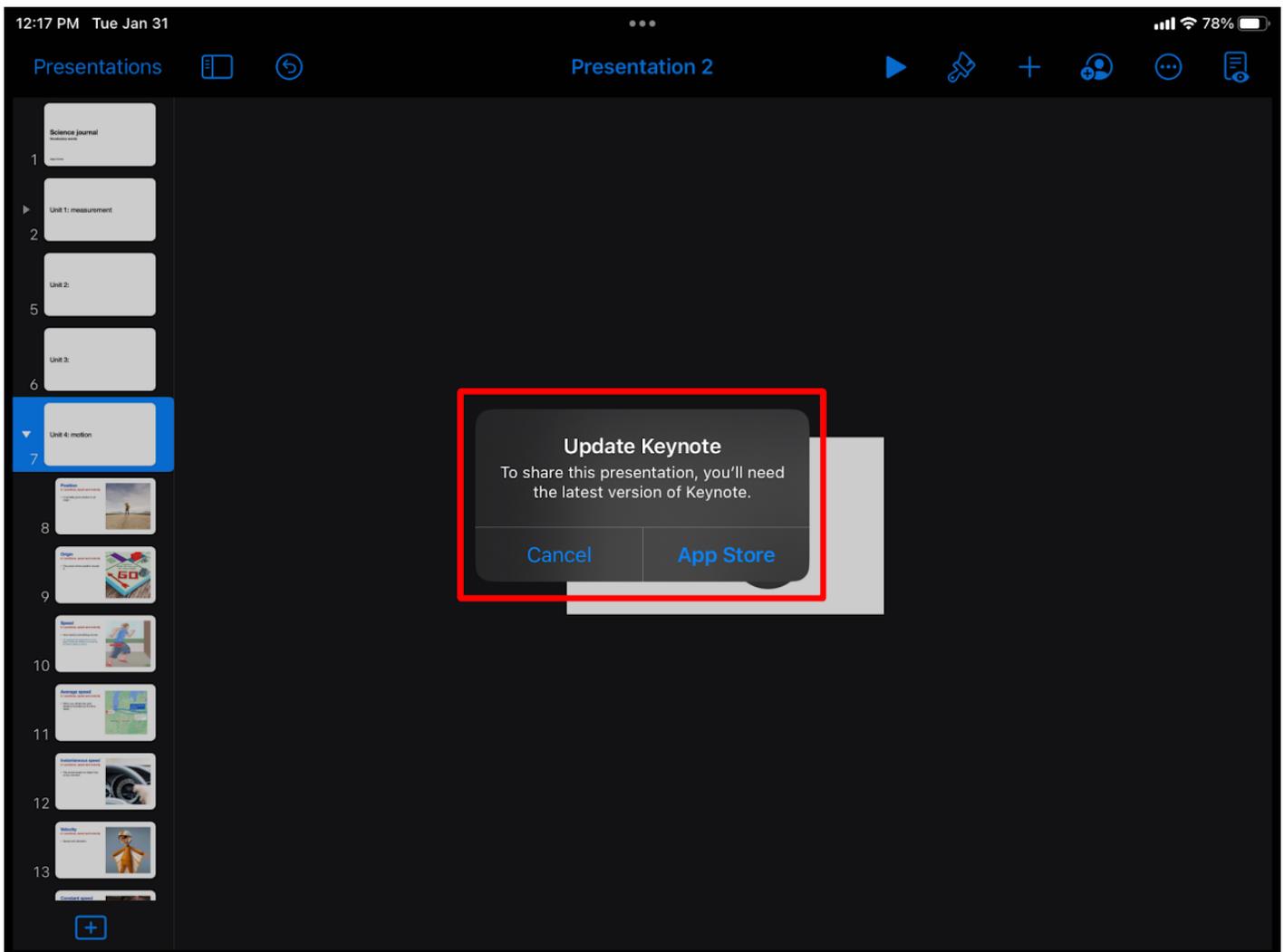


How To fix Keynote/Pages "Needs Update"

Difficulty - Medium

The Issue

When you open Keynote or Pages, the screen shows that the application "needs an update". This document shows the fix:



Step 1 - Delete Keynote/ Pages

All files saved in keynote or pages NEED to be saved elsewhere. By deleting these applications, you run the risk of deleting files as well.

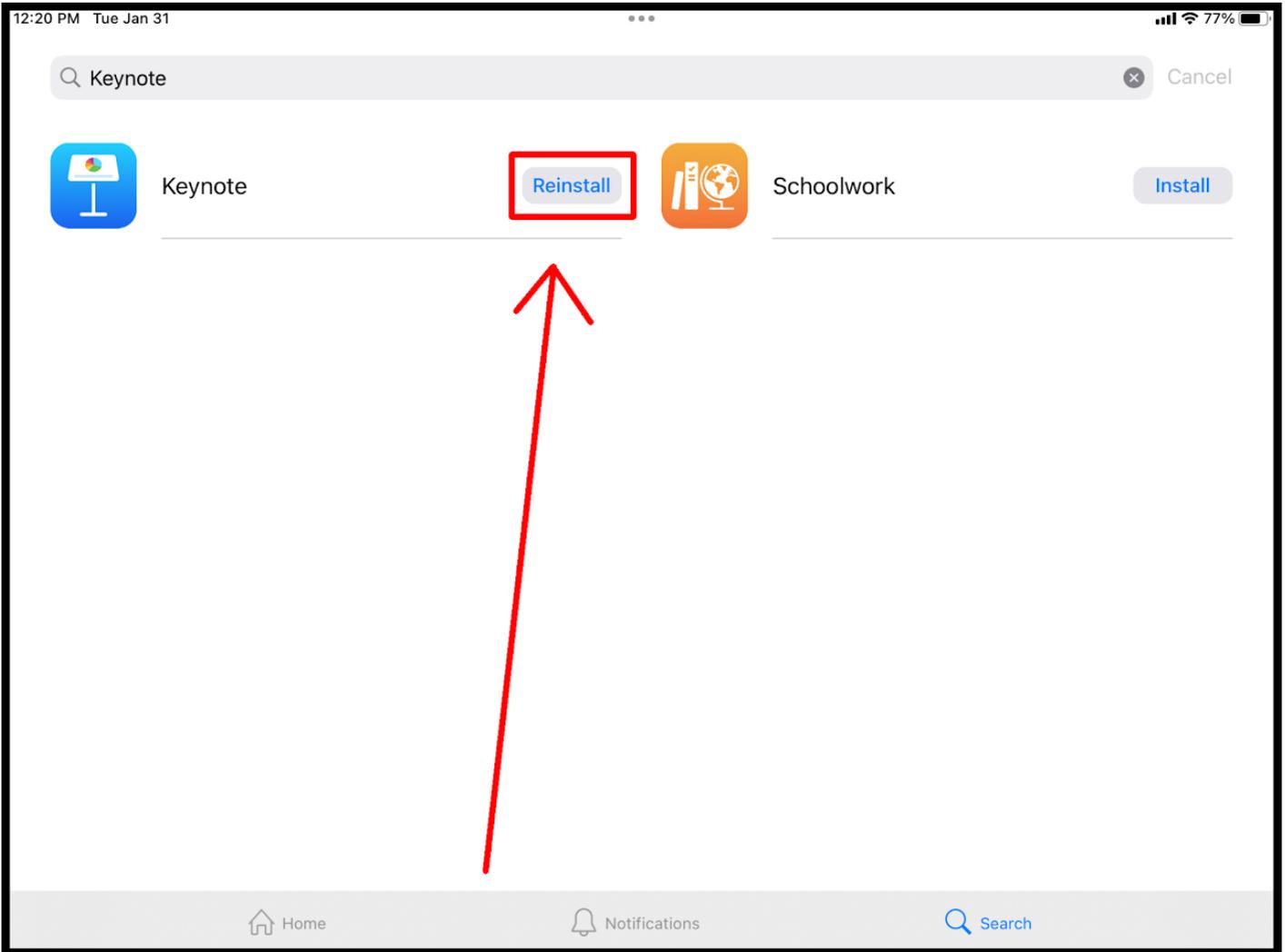
Step 2 - Open "Self Service"

Open the self service app on your iPad.



Step 3 - Re-Install Keynote/Pages

Find the application that needs to be reinstalled on the list. Tap reinstall.



Make sure the app is FULLY UNINSTALLED before reinstalling. Reinstalling without a complete uninstall will be problematic.

Revision #1

Created 22 January 2024 14:58:31 by Liev Dorfman

Updated 22 January 2024 15:08:12 by Liev Dorfman